



# GroupLine

News and updates for our Great-West Group Benefits Plan Sponsors

## Claim summary feature added to *GroupNet for Plan Members*

10-04

A new claim summary feature is available on Great-West Life's *GroupNet for Plan Members* website. This feature allows plan members to generate and print their own claim summaries.

These summaries provide a quick and convenient way for plan members to track their claim history. This feature can be used, for example, to compare the amount of a particular benefit a plan member or dependant has used to the maximum allowed for the plan year.

### Use for income tax preparation

Plan members can also use these summaries for income tax purposes when claiming medical expenses that have not been covered by their group benefits plan. (Plan members should contact the Canada Revenue Agency or their personal tax advisors with questions about whether their medical expenses can be claimed on their income tax forms.)

Claim summaries provide plan members with the following details about each of their claims:

- Description of service
- Date of service
- Date claim was processed
- Amount of submitted expense
- Amount of eligible expense
- Amount of claim paid
- Amount of claim not paid

### Customizing a summary

Plan members can customize their summaries according to a specific benefit, patient and time period. The accompanying document, *Using the new claim summary feature on GroupNet for Plan Members*, provides step-by-step instructions for plan members on how to generate a claim summary.

### For more information

Please contact your benefits advisor or Great-West group representative.

*This GroupLine is for general use and informational purposes only. It is not intended to be legal or tax advice. You should consult your professional advisors about your particular circumstances.*

### Did you know?

- In 2009, there were 5,037,681 visits to Great-West's *GroupNet for Plan Members* website.